**TRETHORNE HOTEL & GOLF CLUB**

**TERMS & CONDITIONS OF BUSINESS – GOLF SOCIETY BOOKINGS**

These Terms & Conditions apply to all golf society bookings at Trethorne Hotel & Golf Club ("Trethorne"). Together with the agreed quotation and booking confirmation, they form the agreement between Trethorne and the person or organisation making the booking ("the Client").

## 1. CONFIRMATION & DEPOSITS

All provisional society bookings must be confirmed in writing within 28 days, together with a deposit of 25% of the agreed booking value.

For bookings made within 6 weeks of the arrival date, the deposit is payable immediately.

Bookings are confirmed once Trethorne has accepted the booking in writing and received the required deposit. Trethorne reserves the right to release any provisional booking not confirmed by the agreed deadline.

Deposits are deducted from the final balance and are subject to the cancellation terms below.

## 2. GUARANTEED NUMBERS FOR GOLF & CATERING

### Golf

Final numbers for golf must be confirmed at least **7 days before arrival**. These will become the Guaranteed Minimum Number for golf.

Golf charges will be based on the guaranteed number or actual attendance, whichever is greater. No allowance for no-shows applies to golf bookings.

### Catering

Final catering numbers must be confirmed at least **7 days before arrival**. These will become the Guaranteed Minimum Number for catering.

Catering charges will be based on the guaranteed number or actual attendance, whichever is greater.

Any reductions after the confirmation deadline will be assessed against Trethorne's reasonable losses, taking account of costs saved.

Additional guests or golfers must be agreed in advance and are subject to availability. All charges remain subject to applicable law.

**3. CANCELLATION**

All cancellations must be made in writing.

Trethorne operates a 28-day cancellation policy.

Where a booking is cancelled within 28 days of arrival, Trethorne may retain an appropriate amount of the 25% deposit to cover reasonable losses arising from the cancellation.

Where cancellation takes place more than 28 days before arrival, any deposit deductions must be limited to reasonable costs and losses already incurred.

Any amount retained will take account of costs saved and the opportunity to resell the booking. Where a deposit exceeds Trethorne's reasonable loss, the balance will be refunded.

Nothing in this section affects the Client's statutory rights.

**4. TEE START TIMES**

Trethorne reserves the right to amend allocated tee times where reasonably necessary due to weather conditions, course maintenance, operational requirements or unforeseen circumstances.

Every reasonable effort will be made to notify the Society Organiser of any changes before arrival and provide suitable alternative arrangements.

**5. SETTLEMENT OF ACCOUNT**

**Full payment of the outstanding booking balance is required no later than 7 days before the event or arrival date**, unless otherwise agreed in writing.

Failure to pay following a written reminder and reasonable opportunity to make payment may result in cancellation and recovery of reasonable losses.

**6. ROOM CHARGES & ADDITIONAL PURCHASES**

**Society bookings do not have the facility to charge food, drinks or other purchases to individual guest rooms.**

All additional purchases must be paid for at the point of sale unless otherwise agreed in writing.

**7. INSURANCE & LIABILITY**

Trethorne will take reasonable care in maintaining its premises and providing its services.

Guests are responsible for their personal belongings and golf equipment.

Trethorne will not be responsible for loss or damage unless caused by its negligence, breach of contract or other legal responsibility.

Nothing in these terms excludes liability that cannot legally be excluded, including death or personal injury caused by negligence.

**8. DAMAGE TO PREMISES OR PROPERTY**

The Society Organiser will be responsible for reasonable repair or replacement costs for damage caused by the society through negligence, deliberate actions or breach of these terms.

Fair wear and tear is excluded. Any charges will be supported by reasonable evidence, and Trethorne may seek payment directly from the person responsible where appropriate.

**9. CORKAGE & ALCOHOL**

Alcohol may only be brought onto the premises with prior written permission from Trethorne Hotel & Golf Club.

The following corkage charges apply per bottle:

- **Table wine:** £10.00
- **Sparkling wine or Champagne:** £12.00

Alcoholic prizes, including wine, Champagne and spirits, may not be consumed in the Clubhouse without prior permission.

**10. DRESS CODE & GOLF ETIQUETTE**

All golfers must comply with Trethorne's dress code.

The following are not permitted on the golf course:

- T-shirts, jeans or tracksuits.
- Trainers or unsuitable footwear.

Mobile phones should only be used on the course in emergencies.

All golfers must observe appropriate course etiquette, including:

- Repairing pitch marks on greens.
- Replacing divots on fairways.
- Using one set of golf clubs per player.
- A maximum of two people per golf buggy.
- Showing courtesy and consideration to other golfers.

Trethorne reserves the right to refuse access to the course where reasonable dress code or safety requirements are not met.

**11. SPEED OF PLAY**

Trethorne is committed to maintaining an enjoyable pace of play for all golfers.

A fourball should normally complete 18 holes within approximately **4 hours**, although this may extend to 4½ hours during busy periods.

All golfers are expected to maintain a reasonable pace, keep up with the group ahead and follow instructions from the Course Marshal. Players causing unreasonable delays may be asked to increase their pace or allow faster groups to play through.

**12. GENERAL TERMS**

These Terms & Conditions are governed by the laws of England and Wales, subject to applicable consumer rights.

Any changes to a confirmed booking must be agreed in writing.

The person signing confirms that they are authorised to accept these terms on behalf of the named society or organisation.

Nothing in these Conditions affects the Client's statutory rights.

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**ACCEPTANCE OF TERMS & CONDITIONS**

I confirm that I have read, understood and agree to the Terms & Conditions of Business for Golf Society Bookings at Trethorne Hotel & Golf Club.

**Name of Golf Society:**

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**Arrival / Event Date(s):**

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**Number of Golfers:**

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**Agreed Booking Value: £**

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**Deposit Paid: £**

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**Name of Society Organiser:**

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**Signature:**

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**Date Signed:**

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